

POLICY / Grade: Open

Quality Policy

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TINFOS QUALITY POLICY

Tinfos contributes to the global transition towards a more diversified and clean energy future. Our activities shall be sustainable and result in positive footprints for the environment, people and community.

We work systematically and determined with quality as an integrated part of our business. As a producer of renewable energy and as a developer, builder and operator of hydropower plants, we hold ourselves to high standards in all our activities. We actively seek to identify the requirements and expectations of our customers and stakeholders.

Tinfos' ambition is to make sustainable hydropower profitable for our customers.

We achieve our ambition by:

- 1. listen to feedback from our customers.
- 2. have a methodological relationship to clarify opportunities and risks.
- 3. identify internal process requirements in advance of our activities.
- 4. establish specific goals for our processes.
- 5. assess achieved results against original objectives.
- 6. work systematically and continuously with improvements.